

PROFESSIONAL PROFILE

- 5+ years of Development and Solution Design Experience on Salesforce.com platform.
- Focus on continuous improvements, automation & best practices.
- Capacity to work in team or individually & take up responsibilities.
- Proficiency at grasping new technical concepts quickly & utilizing it in a productive manner.

KEY SKILLS

- Salesforce.com (Admin & Development)
- APEX / SOQL / SOSL
- Lightning Components (Aura, LWC) & Visualforce
- HTML, CSS, JavaScript, TypeScript
- REST, SOAP APIs
- Postman, Workbench, Data Loader
- JIRA, Confluence, Azure Boards
- Git, BitBucket, GitLab, Jenkins (CI/CD, DevOps)
- VS Code, IDX Workbench, SFDX/SF CLI, SF Code Analyzer (PMD, CPD)
- Laravel (PHP), Vue.js, Nuxt.js, TailWind CSS
- Advanced MS Excel, Power BI, SharePoint
- E2E Solution Design, Requirement Gathering, Impact Analysis
- Agile Methodologies, SCRUM, Client Management
- Excellent Communication & Presentation Skills

EXPERIENCE

Infosys Ltd (Aug 2022 – PRESENT)

Senior Associate Consultant

- Worked on Vlocity Communications Cloud (SF Industries), Agent Console, EPC/CPQ/XOM, with expertise in OmniStudio components such as Integration Procedures, Data Raptors, FlexCards & OmniScripts.
- Handled E2E Solution Design, Project Implementation from Scratch, Setting up Environments, DevOps.
- Experienced on setting up Field Service Cloud (FSL) and configuring it as per project requirement.
- Designed Custom Inbound REST API Framework and developed complex REST APIs.
- Designed Custom Report LWC Framework & Automated Remediation for Production Support Team.
- Designed Cleanup Utilities for DevOps Team for Org Maintenance.
- Optimized existing Integration Procedures, Apex Classes, and Test Classes for improved performance.
- Created Custom Chrome Extensions / Automation Tools for improved productivity and efficiency.
- Proficient in debugging Integration Procedures, DRs and Apex Code.
- Experience with Batch and Scheduler Classes for Complex Requirements.
- Created SOPs, API Docs and mentored team members on Salesforce Best Practices. Performed code reviews.

Persistent Systems Ltd (April 2021 – Aug 2022)

Senior Software Engineer

- Worked on Apex, Aura Components, SOQL, API Integration, Digital Experience Sites.
- Created Inbound API Integrations with optimized SOQL Queries, Wrappers.
- Created framework to handle External Objects (Connected two salesforce orgs with each other)
- Fixed production bugs, live debugging with debug logs, SOQL 101 fixes.
- Worked on Batch Class, Scheduled Class (created CRON Job script)
- Helped to setup Dev Sandboxes during DevOps process.
- Efficiently deployed code from lower orgs to higher orgs with BitBucket, Jenkins, VSCode.

- Exported & Imported data by mapping to business objects in Data Loader and Import/Export wizard, Handled Master Data migration from higher orgs to lower orgs.
- Various Salesforce.com customizations - standard objects and creation of custom objects, fields, page layout, record types, email templates, custom settings, custom metadata, custom labels.
- Created Dummy Data Generator Tool for QA Team.
- Grooming of new joiners to team, conducted weekly KT sessions on Business Logic & Project Structure.
- Maintain multiple user roles, security, profiles, workflow rules, etc. Support train new end users on the salesforce.com application.
- Maintained & reviewed code for Apex Classes, Test Classes, Triggers, Aura Component for smooth business operations.

Emerson Process Management India Pvt Ltd (July 2018 – July 2019)

Vendor Development Engineer

- Worked on Custom Objects, Fields, Page Layouts, Validation Rules, Logic for handling business functions.
- Created various reports and dashboards.
- Worked on Data Import Wizard for Data Import & Export operations.
- Contributed 26 Kaizens to Improve Speed, Efficiency and Eliminated Manual Errors in daily activities.
- Excel Automation – Reduced 6 Hours of work into 10 Minutes with Excel Formulas & Macros.
- VSM (Value Stream Mapping) – Data analysis & preparing strategies, actions to meet targets.

EDUCATION

- Vishwakarma Institute of Technology, Pune (2018)
 - B.Tech with **7.47/10 CGPA**
- Government Polytechnic, Amravati (2015)
 - Diploma with **91.00%**
- Narayandas Laddha Highschool, Amravati (2012)
 - SSC with **93.09%**

ACHIEVEMENTS

- 2x “Hive Five” Awards at Persistent Systems Ltd for Project Delivery.
- 2x “RISE Awards at Infosys Ltd as “MVP” for exceptional performance.
- 2x “Insta Awards” at Infosys Ltd for handling BAU/Migration Activities & Training New Joiners.

PUBLIC PROJECTS

- [\[Chrome Extension\] Salesforce Login Manager](#)
- [\[Chrome Extension\] Salesforce OmniStudio Debugger](#)
- [\[Chrome Extension\] Salesforce OmniStudio Helper](#)
- [\[Chrome Extension\] Comma Inserter for SOQL](#)
- [\[Web App\] SFDC Developer Toolkit](#)
- [\[Web App\] Random Data Generator](#)
- [\[Web App\] JSON to Apex](#)

CERTIFICATIONS (13X)

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| <ul style="list-style-type: none"> • Salesforce Certified Administrator • Salesforce Certified Platform App Builder • Salesforce Certified Platform Developer I • Salesforce Certified Platform Developer II • Salesforce Certified Service Cloud Consultant • Salesforce Certified Field Service Consultant • Salesforce Certified OmniStudio Developer | <ul style="list-style-type: none"> • Salesforce Certified Data Cloud Consultant • Salesforce Certified Associate • Salesforce Certified AI Associate • Salesforce Certified Sharing & Visibility Architect • Financial Services Cloud Accredited Professional • Einstein Next Best Action Accredited Professional |
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